

# Usability Testing Plan

## **Product under test**

The Roomax website's current interface

## **Participants**

5 participants recruited through my professional network

## **Tasks**

Say you have an idea for a piece of furniture you'd like to have built, show me how you'd set up an appointment to discuss your idea with someone at Roomax

From the Homepage, can you show me how you'd go about finding out the price of a Queen Lateral Wallbed

## **Test Objectives**

What main, recurring problems users have when browsing content on the site

Are users interested in using the "Contact Us" button

Are there any design/usability issues in the current call/book an appt flow

How long and with how many number of errors can users complete the given tasks

## **Materials**

Zoom, Slack, Otter, iPhone stopwatch

## **Responsibilities**

Recruit participants

Collect pre-testing data (demographics + user interview responses)

Record task completion times + errors made